

# The DELIGHTED CLIENT Map

## VERIFIED CONSTRUCTION

- Weekly Design Presence
- Shop Drawing Review
- Critical Path Assistance



18-24 Months



## DISCOVERY

- Dynamic Wishlist
- Lifestyle Interview
- Mood Boards

Week 2



## DESIGN

- Interactive Process
- Multiple Iterations
- Digital & Physical 3D Model

Month 3



## TRUSTED ENGINEERING

- Structural, Civil, Energy
- Lighting, MEP, Acoustical
- Optimized & Integrated

Month 5



## GUIDED PERMITTING

- Submittal Coordination
- Correction Follow Up
- Strong Track Record



## PRE-CONSTRUCTION

- Frontrunner Specifications
- Budgeting & Scheduling
- Builder Interviews

Month 6

